ARIANE Soft

TAILORED SOLUTIONS

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VPN disconnecting - Reason 412.

Problem:

What is you get the following error message:

Solution:

Configure Windows Firewall
This step MUST be completed for ALL Windows XP SP2 connections.

1. Select **Start** > **Control Panel**.
2. Using WinXP Category view, click **Network and Internet Connections** and then click **Windows Firewall**. The Windows Firewall dialog box displays.
3. Select the **Exceptions** tab and click **Add Program**.
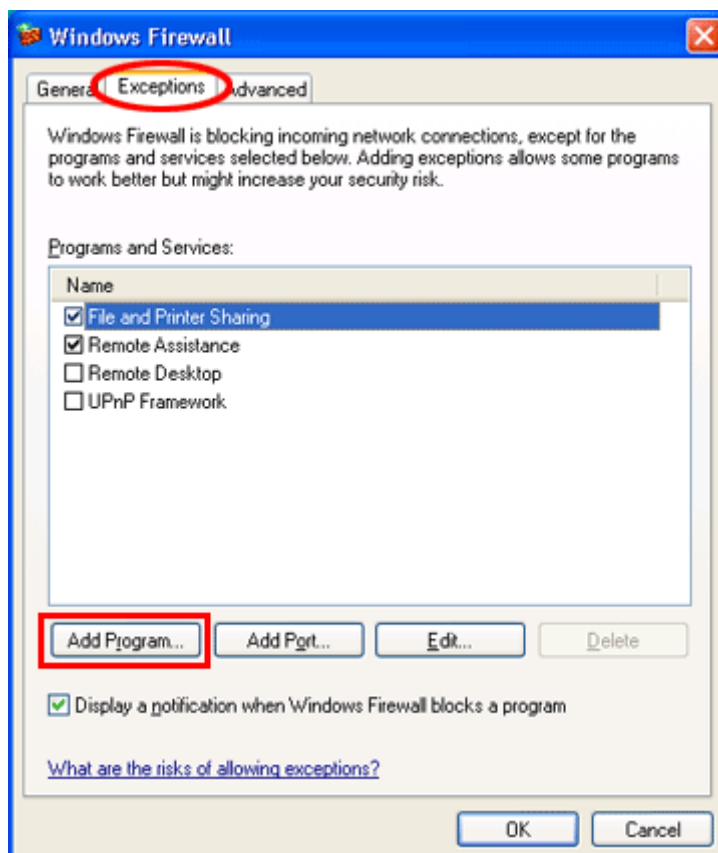
4. Click **Browse** and locate the **cvpnd.exe** file.
    o By default, this file is located in the Program Files-Cisco Systems-VPN Client folder. If you chose to install the Cisco VPN Client in another directory, navigate to that location.
    o If your machine is not setup to display file extensions, the file name will display as cvpnd.
5. Select the **cvpnd.exe** file and click **Open**.
6. Click **OK**. The Exceptions tab redisplays with cvpnd listed under Programs and Services.
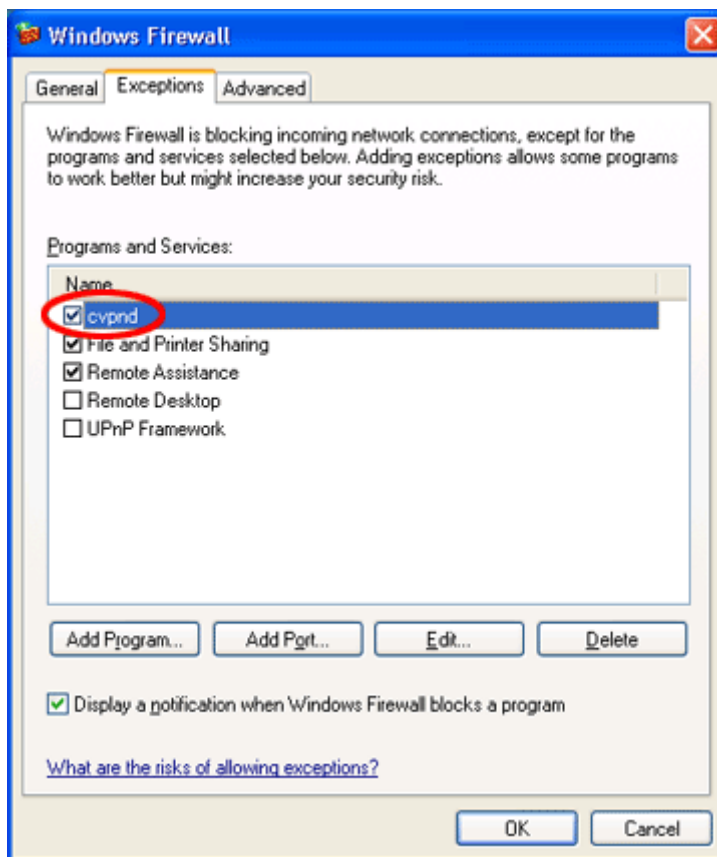
7. Click **OK** to close the Windows Firewall window.
8. try reconnecting to the VPN.